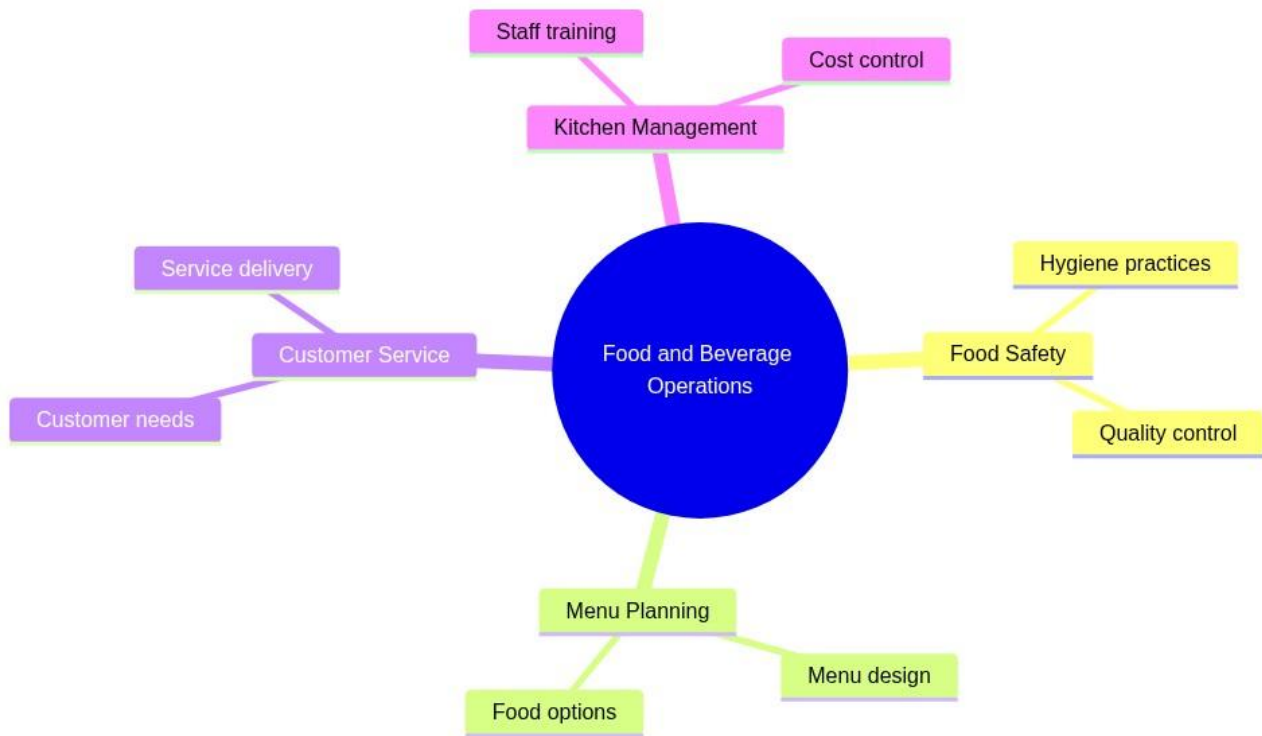


Professional Certificate in Hotel Operations

Food and Beverage Operations



mindmap

```

root((Food and Beverage Operations))
  Food Safety
    Hygiene practices
    Quality control
  Menu Planning
    Menu design
    Food options
  Customer Service
    Customer needs
    Service delivery
  Kitchen Management
    Staff training
    Cost control
  
```